

Interpersonal Communication...at its best!

“In order to understand our relationships with other people, we must first understand ourselves.” - Bill Bonnstetter

Purpose: Strengthening communication skills, business relationships and personal effectiveness

Discussion/interactive points:

- Understanding personal behavioural style, recognizing and appreciating others' styles and the emotions that go with them and how to adapt and blend for improved communication and reduced conflict.
- Understanding of self and others in solving problems, influencing people, coping with pace and change, and handling rules and procedures set by others.
- Understanding the power of body language
- Visual graphic illustration of all staff and contributions they bring to the team
- Increased understanding of each person's responsibility for team work

Each participant will receive & utilize at the work shop:

Management – Staff Profile:

A personalized report highlighting the personal strengths they bring to the marketplace - an understanding of how they influence people, handle problems/challenges/risks, respond to the pace of the environment and how they respond to rules & procedures set by others in work and personal life.

Note: Profiles are completed prior to participation in workshop, through a secure internet delivery system and confidentiality is ensured at all times. Profiles take approximately 10 minutes to complete

Get out of your shoes and
into the other person's shoes



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